

Kroger Community Rewards Program

FAQ

- 1. How do I register my Kroger Plus Card to begin earning tuition credits?**
 - a. You must register online with Kroger's secure website www.krogercommunityrewards.com.
- 2. Will I need to re-enroll each year?**
 - a. Yes. Kroger requires you to re-enroll each May in order to continue to receive tuition credits.
- 3. How will I know if my Kroger Plus Card has been registered?**
 - a. Within 7-10 business days of successfully registering your Kroger Plus Card online, you will see at the bottom of your Kroger receipt, "At your request, Kroger is donating to St. Patrick of Heatherdowns".
- 4. One I have enrolled, is my personal information secure?**
 - a. Kroger does not sell, trade or rent customers' personal information to outside companies or marketing firms. You may read their complete Privacy Policy online at www.kroger.com.
- 5. What information will Kroger share with St. Pats?**
 - a. Kroger does not share ANY information with St. Pats. All information will be posted on your Community Rewards home page.
- 6. Will all of my Kroger purchases count towards my credits?**
 - a. No. Kroger has identified items or purchases that will not qualify: alcohol, tobacco, government-assisted pharmacy expenses, postage stamps, gift cards, gift certificates, bottle deposits, lottery and promotional tickets, fuel, fuel center purchases, office services and sales tax. Eligible pharmacy purchases include out-of-pocket co-pays for non-government-assisted pharmacy programs.
- 7. How much can my Kroger Plus Card earn?**
 - a. Kroger is limiting a participating household's earned tuition credits to a maximum of \$300 quarterly. Your family and friends households may also earn a maximum of \$300 quarterly to be donated to your account. Kroger is also limiting St. Pat's to maximum earnings to \$50,000 quarterly, and a maximum of \$1,250,000 per quarter for all participating eligible organizations.
- 8. Will I be able to view my account balances online with Kroger?**
 - a. Yes, Kroger will post your earnings quarterly on your Community Rewards Home Page. Directions to obtain those credits and how to report them to St. Pat's TRIP office is posted on our website. www.school.stpatrickofheatherdowns.org Place cursor over the resources tab and scroll down to TRIP ordering.

As an additional note if you would like to have family and friends link their Kroger card to your St. Pat's account they must also register with Kroger and submit earnings reports to the St. Pat's TRIP program.

ST. PAT'S ACCOUNT NUMBER IS 80610